



WordPress Website Support Package

WordPress is an amazing user friendly website platform. To keep your Wordpress website running smoothly, protecting your site from security risks and avoiding data loss, we need to make few updates on time. Our customized monthly WordPress maintenance package helps you with it.

Features Included	Description
WordPress Core Update	Whenever there is a new release available. This update will be handled when installed plugins are supported to the newer version of WordPress release.
WordPress Plugin Updates	Plugins can be broken or degraded after WordPress updates, so these should also be verified after any kind of update.
Theme Update	Themes and theme frameworks should be verified after updating, just like core updates and plugin updates.
Broken Link Scan	We will scan your website once in a month to check for the broken link and fix them based on your advice.
Regular backup	We will take the complete back-up of the website (Files and database) on a bi-weekly basis. This will ensure that you will not lose any data in case of website issues.
Compatibility Support	This support will be given for minor mobile or cross screen fixtures, in case some images, contents or videos do not work/not compatible with other screen sizes or browsers.
Content Management Assistance	Updating the pages or blogs or any other works on the website for maximum 1 hour.
Discounted Development Costs	Our standard hourly rate is 20 USD, which you can avail at 18 USD for any additional website maintenance and support services.

You can avail this customized package at the nominal cost:

Package Option	Cost (in USD)
Monthly	99
 Quarterly	270
 Annually	960



Credentials Required

- Hosting server
- WordPress admin
- Preferred cloud storage



Terms and Conditions

- Payment has to be made within 5 days of the start date every month/quarterly/annually as per the package which you have opted for. For example: If your start date is 15th November 2017, then your next start date will be 15th Dec and payment has to be made on or before 20th December 2017, 20th February 2018, 20th November 2018 for monthly, quarterly and annually respectively.
- In case we have not received your payment within the specific period, your work will be kept on hold until payment is received and membership will be cancelled after 30 days if payment is not received before next month start date.
- We request you to share your credit card information with our billing team (which will be stored in our secured database) to make the process easier. Our billing team will charge your CC for the respective month/package due invoice and send you the receipt.
- In case you want to opt-out from the monthly maintenance package, you can email us anytime with 30 days notice.
- If you require any further technical assistance, you can reach us with your requirement to get the quote.

If you have any questions ?



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